



AMACP Shipping Policy

Effective Date: July 3, 2025

This document outlines the comprehensive shipping and delivery protocols governing all product orders processed through AMACP11.com. Our commitment to operational excellence is underscored by our strategic partnership with Printful, a leading print-on-demand and fulfillment provider, ensuring efficient and reliable global distribution. This policy applies uniformly to all individual customer orders and collaborative initiatives.

I. Order Lifecycle: From Placement to Delivery

Our streamlined process ensures transparency and efficiency from the moment an order is placed until its final delivery.

A. For Individual Customer Orders:

1. Order Placement & Confirmation:

- Upon successful completion of an online purchase via AMACP11.com, clients receive immediate order confirmation. This action initiates the order fulfillment sequence.

2. Automated Order Transmittal to Fulfillment Partner:

- Confirmed orders are automatically and securely transmitted to Printful, our designated fulfillment partner, for immediate processing.

3. Product Fulfillment & Production:

- Printful undertakes the custom production of each ordered item (e.g., printing, embroidery, assembly). This bespoke manufacturing process ensures product quality and customization.
- **Fulfillment Duration:** This stage typically requires 3 to 14 business days, depending on product complexity and current demand.

4. Quality Assurance & Secure Packaging:

- Following production, each item undergoes rigorous quality assurance inspection. Products are then professionally packaged to ensure secure transit and protection against damage.

5. Shipment Dispatch & Tracking Generation:

- Packaged orders are dispatched to the designated shipping carrier. Concurrent with dispatch, a unique tracking identifier is generated.
- **Tracking Notification:** Clients receive an automated email containing their tracking information, enabling real-time monitoring of their shipment's progress.

B. Shipping Transit Times (Post-Fulfillment):

- **Domestic Shipments (United States):**

- Following fulfillment, standard domestic transit within the contiguous United States is estimated at 3 to 9 business days.
- **Total Estimated Delivery Window:** Clients should anticipate a total delivery timeframe of 7 to 14 business days from the date of order placement.

- **International Shipments:**

- International transit times are subject to destination-specific logistics and customs protocols, generally ranging from 5 to 20 business days post-fulfillment.
- Clients should note that certain remote regions or unforeseen global events may extend these estimates.

II.

International Shipments & Regulatory Compliance

AMACP11.com, leveraging Printful's distributed fulfillment network (including facilities in the

USA, Canada, Mexico, Latvia, Spain, and partner sites in Japan, Brazil, Australia), strives to optimize international delivery.

A. International Tariffs, Duties, and Taxes:

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Client Responsibility: For all international consignments (shipments crossing national borders from their origin point), the recipient is solely responsible for all applicable import

duties, customs fees, tariffs, value-added taxes (VAT), and any other local taxes or charges levied by the destination country's customs authorities.

Exclusion from Purchase Price: These charges are not included in the product purchase price or the shipping fees quoted on AMACP11.com.

Collection Mechanism: Such fees are typically collected by the shipping carrier on behalf of the local customs agency prior to or at the point of delivery.

Compliance & Consequences: Non-payment of these charges by the recipient may lead to:

- * Significant delays in customs clearance.
- * Seizure or destruction of the package by customs officials.
- * Return of the package to the sender, with any associated return shipping costs and potential re-importation fees borne by the client.

Client Due Diligence: We strongly advise international clients to consult their local customs office or relevant government agencies to ascertain potential import costs and regulations before placing an order.

B. Restricted Territories:

* Due to evolving international trade sanctions, governmental regulations, or logistical constraints, Printful currently does not facilitate shipments to the following regions/countries: Crimea, Luhansk, and Donetsk regions in Ukraine; 38 Russia; Belarus; Ecuador; Cuba; Iran; Syria; North Korea; and the Gaza Strip region in Palestine.

* This list is subject to periodic review and modification based on geopolitical developments.

III.

Collaborative Projects and Bulk Orders

For collaborative initiatives or bulk orders, the fundamental fulfillment and shipping principles outlined above remain applicable. AMACP11.com's business development team will engage directly with partners to coordinate specific delivery schedules, customized packaging requirements, and detailed logistics planning, ensuring alignment with project timelines and international tariff considerations.

IV.

Post-Delivery Protocols & Support

- **Incorrect Address/Unclaimed Shipments:** Should a shipment be undeliverable due to an inaccurate address provided by the client or remain unclaimed, the package will be returned to Printful's facility. Such returned orders are held for 30 days. Reshipment will necessitate the client bearing the cost of new shipping charges.
- **Transit Irregularities (Lost/Delayed):** While all shipments include comprehensive tracking, unforeseen delays can occur. ⁴⁸In instances of significant deviation from estimated transit times or confirmed loss, clients are encouraged to contact our support team. We will liaise with Printful and the carrier to initiate an investigation.
- **Product Discrepancies/Damage:** Any discrepancies or damages identified upon receipt must be reported to AMACP11.com within seven (7) calendar days of delivery. High-resolution photographic evidence of the issue, alongside the order number, is required to facilitate a prompt resolution, including potential replacement or refund, subject to our return policy.

This policy is subject to review and revision to reflect changes in our operational procedures, partnerships, or global shipping regulations. For further inquiries, please contact our client services department.

Contact Support (info@amacpqr11.com) (<http://www.amacp11.com>)

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